Administration for Community Living

Office of Healthcare Information and Counseling (OHIC)

National Conference

August 3–6, 2026 • Washington, DC

Bi-Regional Breakouts

Regions I and II

Facilitators:
Sam Carleton, Age Well, Vermont
Heather Leddick, New York State Office for the Aging

Wednesday, August 5, 2026, 3:00 – 4:00 pm ET

SHIP State Health Insurance Assistance Program
Navigating Medicare

SMP Senior Medicare Patrol
Preventing Medicare Fraud

Discussion Questions

1. What is one success your SHIP, SMP or MIPPA program is especially proud of this year?
2. What has been your program's biggest challenge over the past year?
3. Which partnerships have been most valuable?
4. What is one successful strategy other organizations could consider?
5. Are there any trends you are seeing from Medicare beneficiaries across the region?